

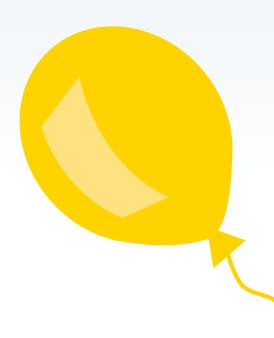
ANNUAL REPORT



2019-2020



CHILDREN'S TREATMENT CENTRE
CENTRE DE TRAITEMENT POUR ENFANTS



BOARD OF DIRECTORS

The Board of Directors makes decisions based on what is best for children, youth and families and governs with the guiding principle of "For our kids" / "Pour nos enfants", which reminds us of why we are here, what we do, and who we serve.

MICHAEL MANCARI

Interim Board Chair

PETER HICKEY

Secretary / Treasurer

ROBERT JONES

Director

DON HALPERT

Director

PETER CHIRICO

Vice-Chair

STEVEN DEACON

Director

KEVIN CUTLER

Director / Former Chair

DAWN McCAIG

Director

SUSAN ADAMSON

2nd Vice-Chair

LYNDA SMITS

Director

GREG SAUNDERS

Director

BRENDA LOUBERT

Interim Executive Director

DENIS FILIATRAULT

Past Executive Director

•Liam's progress has been beyond our expectations! We saw progress as soon as the team became involved and the progress has been consistent since the service started.

- Josee Chrysler



One Kids Place Children's Treatment Centre (OKP) is a regional integrated multi-service agency providing community based rehabilitation, specialized clinic services and related support services for children and youth (from birth to 19 years) with communication, developmental and physical disabilities and their families.

VISION

Empowering families for a more inclusive future for our kids.

MISSION

Together with families and partners, we help make a difference in the lives of children and youth with special needs in the Districts of Muskoka, Nipissing, and Parry Sound. Through the delivery of inter-disciplinary supports, services, and therapy, our expert team of professionals empower every kid to reach their full potential and create a place of belonging in our communities.

VALUES

COLLABORATIVE • ACCESSIBLE • RESPECTFUL • COMMUNITY • EXPERTISE

One Kids Place is a proud member of Empowered Kids Ontario.





REPORT FROM THE CHAIR AND EXECUTIVE DIRECTOR

The 2019-2020 year was one of change and transformation on numerous levels. The past year was marked with the continued commitment from the Province of Ontario to transform the delivery of children and youth services for the years to come. The year also saw the retirement of two members of the Senior Leadership Team, Adele Kirby, Director of Client Services and Michael Stetch, Director of Finance. One Kids Place furthermore continued their mission to expand the development of rehabilitation services to enhance the lives of children, youth and their families in the Districts of Nipissing, Muskoka, Parry Sound, Timiskaming and along the James Bay coast.

THE ACHIEVEMENTS THE AGENCY IS MOST PROUD OF:

New ways of Expanding Our Service Delivery:

In North Bay, OKP is proud to have offered a summer camp experience to many children and youth with special needs through some unique partnerships. In its fifth summer, The Autism Summer Camp, funded by a generous donation from the Deacon family, is quickly becoming an exciting tradition for kids with Autism in North Bay and area. In 2018, the agency was able to expand the program into the district of Muskoka, and last summer, inspired by families sharing, there are limited opportunities for young children with Autism Spectrum Disorder (ASD) to participate in summer camps in Parry Sound. OKP therapists created a unique opportunity to envelop these kids in an interdisciplinary camp week. Throughout the week, therapists worked on social skills, a Physiotherapist stepped in to lead the bike riding day, and Speech-Language Pathologists and Communicative Disorders Assistants attended for water day to inspire language while playing. The agency received approval for a Northern Autism Services pilot that will expand access to service to families in Cochrane District (including Timmins and the surrounding area, and the HWY 11 corridor) and the District of Timiskaming Shores. One Kids Place has been one of the lead Autism Services providers in the North East since 2011, during this time it has become clear that northern rural and remote communities require a different service model. The proposal addressed building capacity of local services providers; community living associations, and local school boards. The service delivery model was developed to leverage technology and local support personnel to ensure children/youth and their families could receive service within or close to their home communities.

Conferences:

This year One Kids Place has had the opportunity to showcase the Centre on a provincial landscape by hosting two conferences. In September, in collaboration with Kim Barthel, OKP hosted the "Collaborating Clinicians" event for community partners and staff. Kim is a registered Occupational Therapist in four Canadian provinces, the United States and Singapore, evaluating and supporting a wide range of clients. She is an Advanced Neuro-Development Treatment Instructor as well as a Sensory Integration Instructor. The conference was structured into two parts- the first workshop designed to help professionals understand the importance of collaboration within family-centred practice and appreciate the connection to the trans-disciplinary model of intervention for children with special needs. The second part included a hands-on approach that welcomed clients to attend. This in turn provided for an excellent opportunity for our clinicians and families to interact with Kim and enhance our understanding and practice overall.

In partnership with the FASD North Committee, OKP hosted a conference on October 24-25, 2019 on Fetal Alcohol Spectrum Disorder (FASD) awareness. The first day focused on a panel discussion regarding "FASD and Justice" featuring discussions with a lawyer, police officer, probation officer and a parent of a young adult with FASD, moderated by Sheila

Burns. As an instructor, coach and consultant on Fetal Alcohol Spectrum Disorder, Sheila is a strong advocate for improving the way FASD is addressed at local levels where those with FASD live, learn and work. Sheila focuses on capacity-building within the context of the existing system of care for the prevention, management and diagnosis of the disability. The second day of the conference centered on training to frontline clinicians and therapists on service planning for children and youth with FASD lead by Sheila. Overall, the conference explored fresh ways of identifying, understanding and prioritizing the needs of clients with atypical neurodevelopments.



REPORT FROM THE CHAIR AND EXECUTIVE DIRECTOR

Unique Partnerships to Foster Education and Growth:

In partnership with Canadore College, OKP piloted a project with the College's Occupational Therapist and Physiotherapist Assistant program. Program students were paired with an Occupational Therapist to provide general strategy workshops to parents of children and youth awaiting service. The workshops included:

- The Fine Motor Workshop for ages 3 to 5. This workshop is to help understand and gather ideas on how to support core and upper extremity strengthening as it relates to fine motor skill development.
- The Sensory Workshop for children ages 6 to 12 on the waitlist to provide them with an introductory understanding of Sensory Processing.

At the end of the session, feedback from the students on their experience was very positive. The completion of this program prompted the expanded use of Therapy Assistants within the agency to deliver generalized strategies under the supervision of an Occupational Therapist. Moving forward, these students will be implementing specialized programming for gross motor skills for specialized classrooms within the schools, shadowing Therapy Assistant sessions, implementing a new Toileting workshop for parents, and helping support the DSSAB sensory project with our lead Occupational Therapist!

For the second year in a row, OKP is pleased to have been selected as an agency to host 2 students through the "Experiential Learning Program" partnership between the North Bay District Chamber of Commerce and Nipissing University. The students provided support for a newly formed Partnership Mapping Committee. This Committee began the large task of cataloguing all the organizations that the agency partners with, and from there- evaluating the strengths and potential untapped resources of each partner relationship. The chair of the Partnership Mapping Committee has approached a select few agencies to pilot this initiative. OKP is looking forward to reviewing this information from our partners in order to strengthen our relationships in our communities!

Transfer of School-Based Rehabilitation Services in the District of Muskoka

Effective January 1, 2020, School-Based Rehabilitation Services in Muskoka were transitioned to One Kids Place from the Children's Treatment Network (CTN). School Based Rehabilitation Services includes Occupational therapy, Physiotherapy and Speech- Language Pathology services to school-aged children in their publicly-funded school. This transfer included 24 schools in the District of Muskoka the Trillium Lakelands District School Board, the Muskoka Catholic District School Board and the Near North District School Board. This was a big milestone for OKP because it represents a realignment with the agency's geography that allowed OKP to provide families with a seamless delivery of services from birth to graduation!

We gratefully acknowledge the 111 staff members for their continued pursuit of excellence, professionalism and continued commitment to the children, youth and their families.

OKP in conjunction with our co-located community partners continues to touch the lives of countless children/youth annually who receive service from this exemplary model of integration and meaningful partnership. Our success is the community's success. With the ongoing support of our donors, partners, Board and volunteers, One Kids Place is ready for the challenges and achievements ahead.

Respectfully submitted,

- Muheel Manuar.

Michael Mancari, Board Chair (i)

Brenda Loubert, Executive Director (i)

STATISTICAL HIGHLIGHTS (APRIL 1, 2019 TO MARCH 31, 2020)

Together with our partners, the following number of children, youth, and their families have been served from April 1, 2019 to March 31, 2020:

One Kids Place Children's Treatment Centre Served

3,324

CHILDREN AND YOUTH UNIQUE INDIVIDUALS

(Of those 3,324 there are 659 clients utilizing more than one service)

309,083

REGULAR PROGRAMMING VISITS

for fiscal year 2019-2020

The North Bay Pediatric Group:

8,307

NEW CONSULTS & FOLLOW-UPS

combined

29

COMMUNITY PARTNERS

were provided with space for social, recreational, clinical and professional development programs

Earlyon Drop-In Program:

58

CHILDREN IN ATTENDANCE

on average, 3 times per week



You can't ever be unhappy, once you enter One Kids Place!

- Harriet Madigan

99

One Kids Place has been amazing with my daughter, Norah. As a parent, I was lost and confused. I did not know where to start or how to help Norah with her increasing anxiety and emotional regulation difficulties. These issues were a problem both at home and at school. Norah was avoidant of new situations, easily overwhelmed and very emotional. She has made tremendous progress since she started working with One Kids Place. Her sessions are always fun and she enjoys them very much. Norah now has the knowledge to identify her emotions as well as those of others. She can use calming strategies to help her work through difficult situations. She still gets anxious and overwhelmed at times, but she can manage in a way she never could before. Not only has her anxiety and emotional regulation improved, but her social skills as well. The staff is amazing; respectful, enthusiastic, knowledgeable, caring and kind. The service and care exceeded any expectation I had. The commitment to Norah's success was evident from the very beginning. The wonderful service she receives has allowed her to thrive both at school and at home. The gratitude I feel cannot be expressed.

- Danielle Gillett, Norah's parent



The Parry Sound Beach Volleyball Smash Tournament



Community Outdoor Movie Night

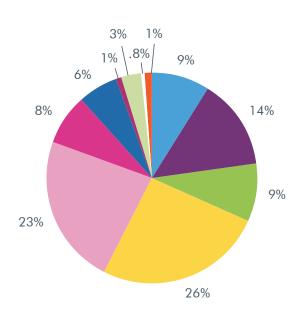


FINANCIAL REPORT

STATEMENT OF FINANCIAL POSITION AS AT MARCH 31, 2020

ASSETS	(Unaudited)	LIABILITIES & NET ASSETS	
Current assets	\$2,863,356	Current liabilities	
Long-term investments	103,184	Deferred capital contributions	
Land	1,514,162	Net assets, Internally restricted - capital assets	
Building, net of accumulated amortization	9,223,522	Net assets, Unrestricted	
Equipment, net	488,348	TOTAL LIABILITIES & NET ASSETS	
Software, net	28,560		
Leasehold Improvements, net	71,787		
TOTAL ASSETS	\$14,202,010		

2019/20 PROGRAM FUNDING



A complete set of audited financial statements are available upon request



(Unaudited) \$1,943,674 10,312,173 1,503,510

533,562

\$14,292,919

FINANCIAL REPORT

STATEMENT OF OPERATIONS FOR THE YEAR ENDED MARCH 31, 2020

REVENUES	(Unaudited)	EXPENSES	(Unaudited)
MCCSS/MOHLTC	\$8,878,215	Salaries & benefits	\$7,211,292
NELHIN	0	Professional/Referred out services	308,482
NOHFC/OSRCF/NADY/DNSSAB/AUTISM	151,939	Supplies & other	796,601
Amortization of grants and donations	454,232	Building & grounds	756,184
Recoveries, donations and other	874,574	Capital amortization	454,232
TOTAL OKP REVENUES	\$10,358,960	Minor furniture, equipment & software	89,615
		TOTAL OKP EXPENSES	\$9,616,261
		Excess of revenues over expenses	\$742,699
		Less: Owing to MCCSS	617,413
		EXCESS OF REVENUES OVER EXPENSES FOR THE YEAR	\$125,286

UNIQUELY SPONSORED PROGRAMS

REVENUES	(Unaudited)	EXPENSES	(Unaudited)
Muskoka Parry Sound Preschool Speech	\$573,816	Muskoka Parry Sound Preschool Speech	\$566,878
Nipissing Timiskaming Preschool Speech	887,055	Nipissing Timiskaming Preschool Speech	887,055
Integrated Services for Northern Children	607,128	Integrated Services for Northern Children	524,387
Ontario Autism Program	1,693,210	Ontario Autism Program	1,402,551
School Based Rehabilitation Services	1,547,345	School Based Rehabilitation Services	1,389,440
Early Intervention Demonstration Project (ESDM)	549,390	Early Intervention Demonstration Project (ESDM)	512,916
CSP and FASD	416,308	CSP and FASD	373,613
NADY Saturday & Summer Programs	84,636	NADY Saturday & Summer Programs	97,389
Fundraising, Programs and Services	190,544	Fundraising, Programs and Services	130,820
Pediatric Orthopedic Physiotherapy Clinic	20,280	Pediatric Orthopedic Physiotherapy Clinic	20,280
DNSSAB Projects	64,970	DNSSAB Projects	64,970
TOTAL UNIQUELY		TOTAL UNIQUELY SPONSORED EXPENSES	\$5,970,299
SPONSORED REVENUES	\$6,634,682	Excess of revenues over expenses	\$664,383
		Less: Owing to MCCSS	617,413
		EXCESS OF REVENUES OVER EXPENSES FOR THE YEAR	\$46,970



Thanks to Rebuilt Resources for sponsoring our new OKP buffs



The Nipissing University Lady Lakers volunteers



Autism & Behaviour Services Halloween Event



#sockraiser



KidsFOREKids Golf Event

OUR NORTH BAY BUILDING TURNS 10!



In the fall of 2019, One Kids Place celebrated the 10th anniversary of our community building in North Bay. The day was celebrated with an open house for our community partners and families showcasing the growth of the organization. The evening hosted a Community Wine & Cheese where Empower Kids Ontario CEO, Jennifer Churchill, presented retiring Director of Client Services Adele Kirby with the 2020 Partnership Tribute Award. Other special guests included Dr. Joe Madden, the inaugural Executive Director Judy Sharpe and Nathan Jensen from Mitchell Jensen Architects along with many kids and families who have been part of the OKP family for years.



EKO Tribute Award recipient Adele Kirby





SUSAN ADAMSON

Terms of Office

First Term: Appointed September 9, 2014 - AGM 2017 Second Term: Reappointed AGM 2017- AGM 2020

Committee Leadership

Served as the Second Vice-Chair from June 29, 2016 - Present

Member of the Governance/Executive Committee

Served as the agency's representative on the board of our provincial association (EKO)



LOOKING BACK

As retired Superintendent of Education, Administrator and teacher of the Near North and West Parry Sound Boards of Education, Susan completed a 38 year career by continuing to give back to her community. Susan currently sits on the Boards of Empowered Kids Ontario, the Whitestone Lake Nursing Station, and MANITOUWABING Lake Community Association. She is a volunteer in the HELP program at the West Parry Sound Heath Centre, and she and her St. John Ambulance therapy dog Kensi visit weekly at Belvedere Heights Long-Term Care Home" and "Lakeland Long-Term Care Home. During the winter, the pair winter at Superior Residences in Panama City, Florida. Supporting children and youth with special needs has always been important to Susan both professionally and personally, and was the driving force to her pursuing her Masters of Education in special education and the reason Susan is proud to be a board member at One Kids Place Children's Treatment Centre. Susan enjoys spending winters as a snowbird, with her two bearded collies Kensi and Ayla.

What are you most proud of accomplishing as a member of the Board? Going paperless, meetings via electronic means making the transition to virtual meetings during this pandemic quite seamless, reviewing all policies and seeing some were needed but missing, working as the conduit between OKP and EKO (formerly OACRS), the strategic plan.

On your initial application to the Board of Directors back in 2014, you shared your understanding of OKP's mission which was

OKP is a non-profit, umbrella organization which provides integrated and rehabilitative supports and services to children and their families, in support of the home, school, and the community, based on the strengths and individuality of each child, to assist them to become contributing and successful members of the community"



Has this changed? How? No, that pretty much describes how I see it. I would like to see an alumnus of students who have been clients, so even when they are no longer clients, they can keep in touch and ask for advice and assistance, and assist

in initiatives as role models

How has your experience as a classroom teacher and superintendent shaped your experience on the Board? I had knowledge of how a board should work, and I also had knowledge of the gaps that existed between the classroom, the home, and agencies. I, as well had some ideas as to how to narrow those gaps. I was also familiar with long range planning, outcomes and strategic plans.

What will you miss the most? The people! And the knowledge within the sector of how government decisions impact our children...not necessarily what is reported in the news, not the drive to North Bay in inclement weather, nor the videoconferencing from other countries. I have missed very few meetings as I have video linked as I travelled through the Ozark mountains, in torrential rain in Louisiana, from Graceland and during a tornado in Alabama, to name a few!



STEVEN DEACON

Terms of Office

First Term: Appointed September 9, 2014 - AGM 2017 Second Term: Reappointed AGM 2017- AGM 2020

Committee Leadership

Member of the Finance/Audit Committee

Chair of the Development Advisory Panel (and instrumental in its creation as a Standing Committee of the Board)



LOOKING BACK

Steven is the principal owner of Deacon Wealth Management, a corporation that works with clients to provide investment and financial advice. When Steven's oldest son, William, was diagnosed with Autism, the family began to receive services at One Kids Place. With personal experience on what a difference the staff at One Kids Place make in the lives of the children and youth, Steven wanted to lend support to OKP in any way possible. Not only has Steven become a valuable member of the Board at OKP, the Deacon family sponsors the OKP Summer Autism Program so kids like William can spend their summer vacation experiencing life lessons beyond the classroom, the value of playtime and building confidence through social skills under the guidance of OKP staff.

What are you most proud of accomplishing as a member of the Board? As a team, this board accomplished many things, but what I am particularly proud of is the enhanced ties with the community that the Board was able to facilitate.

OKP is such an incredible resource, yet not everyone knows or understands what OKP does, so strengthening ties with the communities that we serve is essential. I am also very proud of the board renewal process that we undertook - we attracted some great new members, and put in place new oversight mechanisms that will help to ensure the smooth running of the organization in the future.



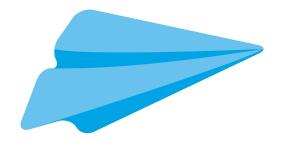
How has your experience as a special needs parent shaped your experience on the Board? I would like to believe that as a parent of a special needs child, I was able to help keep things "real" and to develop policies that would enable the delivery of hands-on services and support vs. something that sounds great, but that doesn't have the same level of impact.

How has OKP shaped you? OKP has really energized me to look at other areas where this excellent model can be used to streamline the delivery of other services in our community. There continues

to be a lot of fragmentation and empire building with other service providers, and they need to look at the OKP model to see how like-minded service providers can come

together to remove duplication and deliver a fully coordinated suite of services to their shared clients.

You were part of the creation of our Strategic Plan during your time on the Board, where the vision for One Kids Place was "empowering families for a more inclusive future for our kids".... What does this mean to you and your family? As the parent of a special needs child, you can often feel alone and defeated by the magnitude of the responsibility you face. By focusing on empowering families, OKP helps to equip parents with the tools and support to not only help their child, but to help the parent or caregiver as well. Its a marathon, not a race, and having some semblance of empowerment in the process is key to a successful outcome for the children, but also for their entire family.



KEVIN CUTLER

Terms of Office

First Term: Appointed October 28, 2015 - AGM 2018 Second Term: Reappointed AGM 2018 - April 7, 2020

Committee Leadership

Served on the Board's executive in the roles of Secretary/Treasurer and Chair Member of the Governance/Executive Committee, the Finance/Audit Committee, and the Audit Committee (prior to amalgamation with the Finance Committee)



LOOKING BACK

The mission of OKP resonates with my own personal mission that I followed in my career, in that both are strength-based and client focused. I like that values of the organization are also articulated and based upon the annual report, as well as my own experience working with OKP. I know the organization walks the talk in regards to the mission that has been articulated. There is much work to do in making the concept of the Special Needs Strategy a reality, and I believe that I can also be of assistance to OKP in that area.



What are you most proud of accomplishing as a member of the Board? I believe I was able to bring a lens to the table of how decisions are made at the higher levels of management in the education sector and how to use that knowledge to leverage change.

Has this changed? How? Overall, the mission of OKP has remained true in terms of service delivery and the work of staff.

Leadership at all levels need to ensure that they are modeling this in their actions and decisions. In times of adversity people can unintentionally stray from this focus, but in this case, hopefully not too far.

How has your experience as a classroom teacher and superintendent shaped your experience on the Board? Being involved in education at the upper administrative level allows one to experience a global view of services to children and

families. Understanding how one piece of the puzzle works is helpful but being able to find ways to make these pieces fit and align them was crucial.



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Mr. Kevin Gagne

Happy Jacks Dry Cleaning

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Social Committee

"Twiggs Coffee" Group Leon's North Bay

Makayla Clark

George Stockfish Ford Sales

Greg Saunders

Kiwanis Club of Nipissing

St .Theresa Catholic School

OKP Band on the Run Event

1886 Lake House Bistro

In memory of Rocco & Angela D'Agostino

Ontario Northland

Hon. Justice Ernest & Maria Loukidelis

Scott McLaughlin

George Stockfish

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\$10,000+

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The Deacon Family Rebuilt Resources Skills Twiggs Coffee Roasters Estate of Ms Vivian Pentland



Our Children's Treatment Centre... a model of accessibility and partnership.

Huntsville

100 Frank Miller Dr. Unit 2 ON P1H 1H7

Kirkland Lake

6 Tweedsmuir Rd. ON P2N 1H9

New Liskeard

Heritage Place 213 Whitewood Ave. W ON POJ 1PO

North Bay

400 McKeown Ave. ON P1B 0B2

Parry Sound

86 Gibson St. ON P2A 1X5

ONEKIDSPLACE.CA

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